



MyMoldDetective® FAQ

How Much Are Lab Fees?

The cost for sample lab analysis is \$35 per sample for a standard turnaround time of three (3) business days from when the laboratory receives the samples. Fees are paid at the time of online sample registration through www.MyMoldDetective.com/Register before mailing samples.

Sample results can be expedited to a turnaround time of one (1) business day for an additional \$15 per sample. Results can be achieved in as little as 48-hours or two (2) business days by selecting expedited analysis at the time of sample registration and overnighting samples to the laboratory.

Why are there additional fees for the lab analysis?

The samples you take using MyMoldDetective's mold detection kit are sent to a *third party, nationally accredited laboratory* for processing, analysis and reporting. Each sample processed incurs a fee from the lab at the time of analysis. Because sample quantity could vary from property to property, we are unable to include lab fees in the cost of the product.

How do I take an air sample?

To accurately test for mold in your air, you will need to perform at least one indoor air sample and one outdoor air sample as a control. All samples must be taken within the same hour for accurate results.

Outdoor: We recommend taking the outdoor air sample first. Ideally, you want the sample about 10 feet away from the structure, out from under any overhangs or trees and about 3-5 feet off the ground. An extension cord will likely be required and a chair or a step ladder make a great tool to keep your pump off the ground.

Apartment, condo or commercial properties may require special considerations. Utilizing a balcony, outdoor fire escape, or roof access may be advisable.

Why do I need to do an outside air sample?

To determine if your indoor air sample from the mold kit is elevated, it requires using the outdoor sample as the baseline for comparison. Indoor mold concentrations and types should be consistent with the outdoor environment.

Indoor: Your indoor air sample can represent up to 800-1,000 square foot room. Rooms are areas that have no dividing walls, case openings, doorways, or other wall or half wall-like structures separating the space. Such separations should be considered a different



room and represented by a different air sample. Again you will want your pump about 3-5 feet from the floor. Tables, counter-tops, or utilizing a book on a bed to create a stable surface for the pump are some common tools used for indoor air samples. Samples should be performed in the middle of the room.

The pump will run for 5 minutes and then automatically turn off. When the pump turns off your sample is complete. Please remember to mark your samples on the label so you know where it came from.

Can samples be taken in cold weather?

Yes. Samples can be taken even in sub-zero temperatures. Be sure to wait at least 1 hour after rain or snowfall before taking outdoor air samples.

Is a surface sample completely necessary?

Surface samples are not required but they are recommended. Surfaces are sampled to determine the presence of fungal growth and spores to see what genera and species are present. Surface samples can also indicate whether there is active mold growth on the surface and/or if spores have settled on a surface since the surface was last cleaned.

Is the pump reusable?

Yes